

RETURN MATERIALS AUTHORIZATION (RMA)

Return Procedure



PH 740-467-2515

- If warranty evaluation is necessary, please print and fill out the RMA Form on our website. You will need an RMA number. Contact AMS to obtain the RMA number if you do not have it already. Returns sent back without RMA number will be delayed in processing.
- When sending back products for evaluation, they **MUST** be packaged in a way that they will not get damaged in transit. Simply placing an item in a box and sending back is not sufficient. Contact us if you have questions on packaging.
- If sending back UPS/FedEx Ground or on a pallet via freight, please send to the address below. Freight delivery hours are between 8 AM and 2 PM.

Aqua Marine Supply
Returns Department
2397 Refugee St NE
Millersport, OH 43046

- If sending small packages through USPS Mail service, please send to the address below. Please do not send large or heavy packages through the mail such as motors.

Aqua Marine Supply
Returns Department
PO Box 44
Millersport, OH 43046